

WELCOME TO THE APPLIED CLIENT NETWORK COMMUNITY!
Helpful Tips for New Users

Search the Forums

- For both inexperienced and experienced Applied Users, 90% of the problems and questions have been addressed before.
- Easily search the user forums for any keywords which have been included in any and all previous posts and threads.
- Narrow down the search by including categories or topics.

Posting Questions

- In a panic and desperate for help, you may be tempted to post your problem in several different forums. *Please do not do this.*
- In this user forum any new posts are easily noticed! Your one post, in a single forum will be noticed.
- Duplicate posts clutter the forums with redundant threads, wasting the time of others seeking needed information.
- When helpful answers and advice are split between multiple threads, participants and readers alike have a hard time making sense of the discussion.

Starting a New Thread

- Start a New Thread! If you are experiencing a problem within your agency.
- Start a New Thread! If your question or topic is unrelated or not helpful to an existing thread.
- Interrupting a discussion with an unrelated topic or question would make it difficult for others with similar questions to find the answer.
- We want to avoid unreadable threads with too many posts which cover unrelated topics.

"Users Helping Users"

- Please remember the volunteers in these forums are freely giving their time and expertise to assist the Applied Client Network Community.
- These forums are not intended to replace direct end-user support from Applied Systems. Therefore, please do not be too hard on the folks trying to help you.
- The volunteers are not Applied Systems or Applied Client Network employees and will not have access to internal designs and technical secrets (including future product plans).
- You may not be entirely fond of the advice or suggestions you receive, but try to accept such responses in the generous spirit in which they are offered – "Users Helping Users."

WE HOPE YOU FIND THESE TIPS USEFUL.
BROUGHT TO YOU BY YOUR MEMBER RELATIONS COMMITTEE