

Learn More About IVANS Exchange

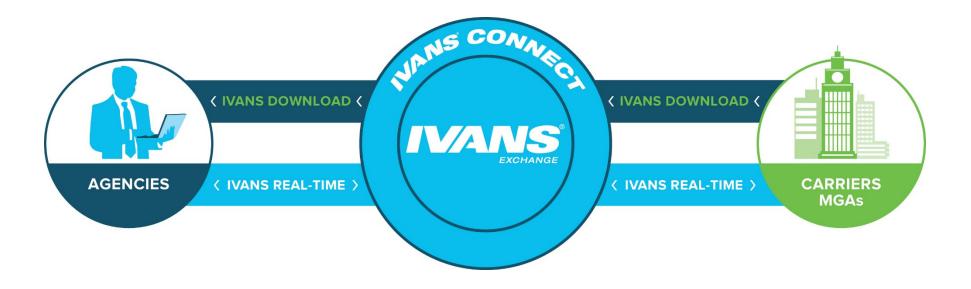


Kathy Hrach, Product Manager IVANS Insurance Solutions

About IVANS



- IVANS provides the download data exchange between carriers and agencies.
- Our focus is carrier / agency connectivity



Why Agencies Care About Download



- No more manual re-keying of data!
- Data accuracy increases and E&O exposure decreases
- Claims info is easily at hand from your management system
- Policy documents are delivered and attached no more hunting for them, scanning them or attaching them manually

The Time Savings of Download



 According to the Real Time / Download Campaign 2013 Agency & Brokerage Technology Survey

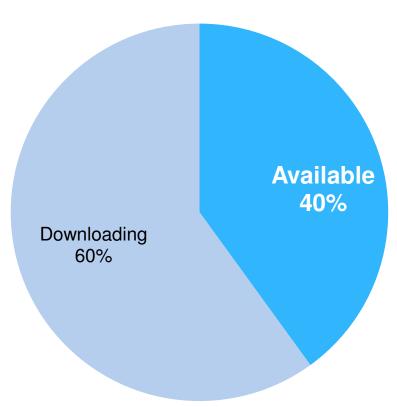


Missed Automation Opportunities



There are nearly 1,000,000 available download connections today.

Of these available connections, 40% are not activated by agencies



IVANS Connections Reports

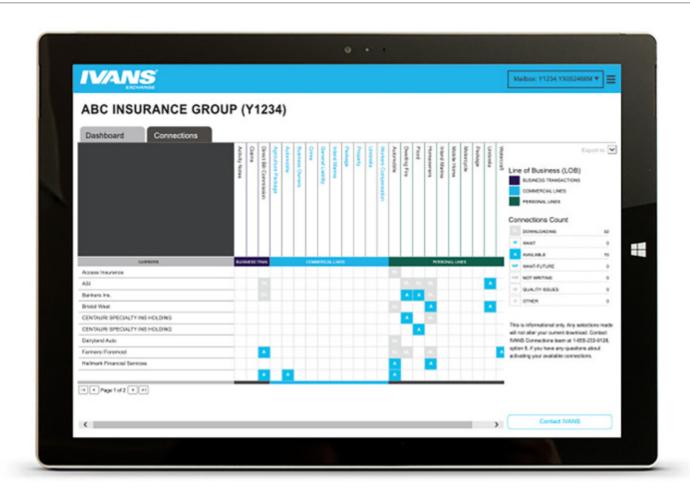


 Since Fall 2013, IVANS has been providing Connections Reports to agencies

Company Name	Activity Notes	Claims	Direct Bill Comm	Business Owners	Comm Package	Liability CL	Property CL	Auto CL	Umbrella CL	Worker's Comp	Inland Marine CL	Crime	Package PL	Auto PL	Motorcycle	Homeowners	Dwelling Fire	Inland Marine PL	Boat	Flood	Umbrella PL	Mobile Home
Carrier 1	DL	DL	DL	DL	DL	DL	DL	A	DL	DL	DL	DL	DL	DL	DL	DL	DL	DL	DL	DL	DL	DL
Carrier 2	DL	DL	A	A	A					A	DL	DL		DL	DL		DL			DL		
Carrier 3	A	A	A	DL	DL	DL	DL	DL	DL	DL	DL	DL	DL	DL	DL	DL	DL	DL	DL	DL	DL	DL
Carrier 4	A	A	A				A				DL	DL		DL	DL		A			DL		
Carrier 5	A	A	A				A				DL	DL		DL	DL		DL			DL		
Carrier 6	Α	DL	A	DL	DL	A	A	A	A	A	DL	DL	A	DL	DL	Α	A	Α	A	DL	A	A
Carrier 7	DL	A	DL				A	A			DL	DL		DL	DL		A			DL		
Carrier 8	A	A	DL								DL	DL		DL	A		A			A		
Carrier 9	A	DL	A	DL	DL	DL	DL	DL		DL	DL	DL	DL	DL	DL	DL		DL	DL	DL		DL
Carrier 10	DL	A	DL	DL	DL	A	A	A	A	DL	DL	DL	A	DL	DL	A	DL	A	A	DL	A	A
Carrier 11	A	A	DL	DL	DL	DL	DL	DL		DL		DL	DL	DL	DL	DL	DL	DL	DL	DL		DL
Carrier 12	A	A	DL	DL	DL	DL	A	A	A	DL	DL	A	DL	A	A	DL	A	DL	DL	DL	A	DL
Carrier 13	DL	A	A	A	A			A		A	DL	DL		DL	DL		A			DL		
Carrier 14	DL	A	DL	A	A	A		A	A	A	DL	DL	A	DL	DL	Α		Α	A	DL	A	A
Carrier 15	A	A	DL	DL	DL				A	DL	DL	DL		DL	DL		A			DL	A	

IVANS Exchange Dashboards





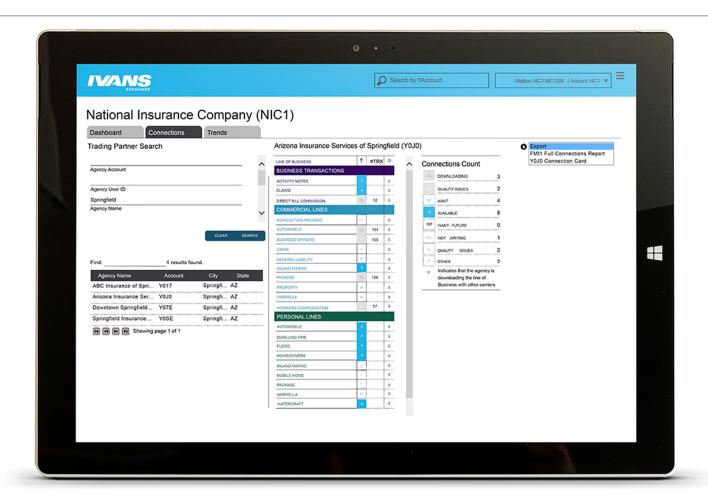
June 2015, IVANS released new Agency Dashboards and on-demand Connections Reports via IVANS Exchange.

Introducing the New IVANS Exchange Agency Dashboards

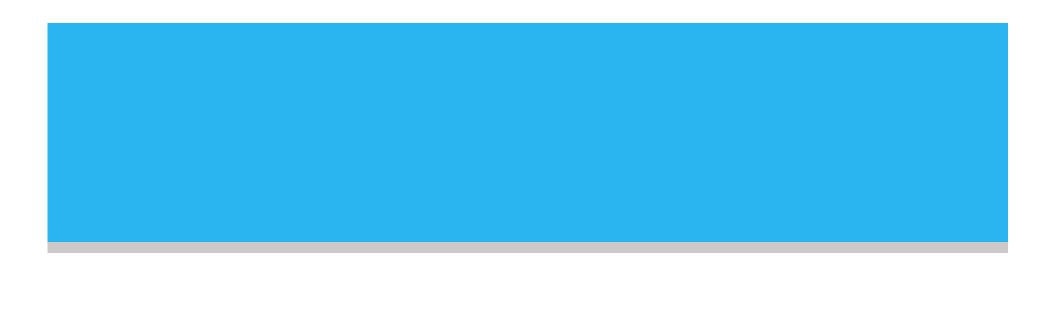


Carriers Can Now See Your Feedback!





November 2015 IVANS released new Carrier Dashboards providing carriers with visibility to your IVANS Exchange feedback.



Call to Action!



Visit the IVANS Exchange Landing Page to Learn More



- http://ivansinsurance.com/ivans-exchange
- Watch video tutorials :
 - > How to Login/Register
 - > Dashboard Overview
 - > Connections Report
 - > Administrator Instructions

Register for IVANS Exchange

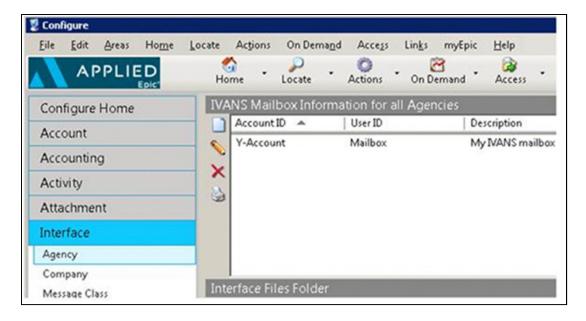


- https://exchange.ivansinsurance.com
- To log-in to IVANS Exchange, you will need your IVANS Exchange (ICE) credentials:
 - > Y Account
 - > Mailbox
 - > Mailbox password
- Don't worry this info is easy to find in both Applied Epic and Applied TAM!

Access Your IVANS Credentials in Applied Epic



 You can easily find your mailbox information in Applied Epic by going to the Configure -> Interface -> Agency screen.

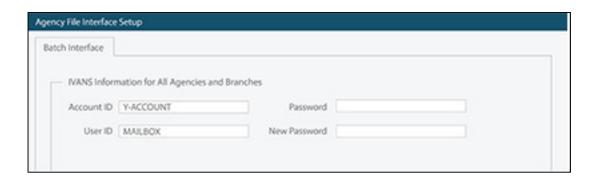


 Because Applied Epic hides your password, simply enter your User ID in both the mailbox and password field in the IVANS Exchange registration page.

Access Your IVANS Credentials in Applied TAM



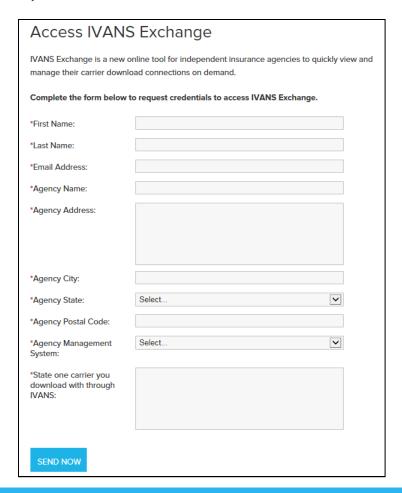
- With rights to Utility Manager's Company Interface section, you can easily identify this information in Applied TAM.
- Open Utility Manager -> Company Interface -> Agency File Interface
 Setup screen
- Your agency's mailbox information will be located at the top of the screen.



Can't Access Your IVANS Exchange Credentials?



Visit http://ivansinsurance.com/access-ivans-exchange/, submit your request for access, and IVANS will assist.





Questions?