

# Real-Time and Download Capabilities

## Helping You Save Time

At The Hanover, we are committed to continually enhancing our agents' experience by delivering automation capabilities to save you time and streamline your workflow. Here are the highlights of the Real-time and Download solutions we've developed, just for you.

## System Inquiries, Endorsements

### Personal Lines & Commercial Lines

	Billing	Claims	Policy	Endorsements
IVANS Transformation Station	✓	✓	✓	✓

## Pre-Fill in Real-Time

### Commercial Lines POS Pre-Fill Capabilities

	BOP	CAP	WC
IVANS Transformation Station	✓		✓

## Download for Your Agency Management System

### Personal Lines

	Personal Auto	Home	Dwelling Fire	Personal Umbrella (Stand-Alone)	PL Claims	Direct Bill Commissions
Applied-TAM	✓	✓	✓	✓	✓	✓
Applied-DORIS	✓	✓	✓	✓	✓	✓
Applied-Epic	✓	✓	✓	✓	✓	✓
Applied- Vision	✓	✓	✓	✓	✓	✓

## Commercial Lines

	BOP*	Business Auto	Workers' Comp	Direct Bill Commissions
Applied-TAM	✓	✓	✓	✓
Applied-DORIS	✓	✓	✓	✓
Applied-Epic	✓	✓	✓	✓
Applied- Vision	✓	✓	✓	✓

*\*Includes BOP with attached Commercial Umbrella, which downloads as a Commercial Package.*

### Learn More.

To learn more about the automation solutions The Hanover offers or how to take advantage of these capabilities, contact your local Hanover team.