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Customer Privacy Policy Statement

FIC recognizes that a fundamental component of the insurer/insured relationship is a customer's trust that the insurer will respect the privacy and confidentiality of the customer's financial information and all aspects of the customer's insurance relationship. Fictitious Insurance Co is committed to keeping your information secure and confidential.

FIC has established the following policy to achieve this purpose.

1. FIC shall recognize each customer's expectations of privacy by safeguarding information that you share with us. This commitment to privacy will be maintained regardless of whether information is received by mail, telephone, Internet or in person.
2. Information shall be collected and utilized only to the extent necessary to deliver insurance service to you and to offer products, services and other opportunities that may be of interest to you. FIC is dedicated to maintaining accurate customer records and shall strive to correct any inaccurate information in a timely manner. You may notify us toll-free at 1-800-000-0000 or by mail to correct any information.
3. FIC limits access to your personal information to only those insurance company employees with a business reason for knowing such information. FIC educates all employees about the importance of confidentiality and customer privacy and has established policies on the proper use of customer information.
4. If FIC utilizes other organizations to support its business, it will require them to abide by this privacy policy statement.
5. FIC does not sell customer lists or financial information about its customers to any third-party vendors. FIC may, however, allow select customer information to be shared with its affiliated company, -----, under controlled conditions for the purpose of designing and marketing FIC products.
6. FIC will provide you a choice as to whether your personal customer information should be shared with other organizations even for the limited purposes described above before your information is released to another organization for marketing purposes.
7. In order to conduct the business of insurance, customer information in our records is referenced relating to the issuance and servicing of coverage and settling claims. FIC conducts these insurance operations in accordance with the Fair Credit Reporting Act and New Jersey's insurance information privacy law as explained in our Notice of Information Practices.
8. This privacy policy will apply to both current and former customers of FIC.

The goal of this privacy policy is to promote and maintain a commitment to privacy by FIC in its use of customer information. FIC reserves the right to update and modify this statement at any time and will post changes on its Web site. FIC will continue to monitor itself for compliance of its procedures to protect customer privacy.

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